

# Resources and Referral Information *for students of concern*

## Emergency Response / Immediate Threat

### Emergency/Crisis

When a student:

- Seems to pose an imminent risk to the safety of themselves or others
- Behaves in a way that makes you feel unsafe
- Is the victim of an attack

Call the Police / Inform  
Campus Security and  
Campus Director  
911

### Intervention

If needed, an officer will be dispatched to the scene with a Psychiatric Emergency Response Team (PERT) so that an assessment can be completed. Additional responses will be based on the situation and may include a referral for medical or mental health assistance.

## Non-Emergency Concerns

### What help is provided?

#### Concerning or Threatening Behaviors

- Events which occur that have an impact on the safety of the campus community
- Multiple issues impede student's success

Go to [nu.edu/studentwellness](http://nu.edu/studentwellness) and click on [Student Referral](#) to complete the form. It will get filtered to the correct department and a staff member will follow-up within 48 business hours.

**CARE Team**  
[care@nu.edu](mailto:care@nu.edu)  
(858) 226-1369

The CARE team will consult with faculty/staff on how to handle the situation. If necessary, the CARE team will review the situation and follow-up directly.

#### Welfare Concern/Personal Crisis

- Mental health concerns
- Housing, financial, or food insecurities
- Significant event that needs extra support

**Student Wellness**  
[studentwellness@nu.edu](mailto:studentwellness@nu.edu)  
(858) 541-7784

Student Wellness works with students who have mental health concerns, housing, financial, and food insecurities through case management and referrals.

#### Conduct Violations

- Disruptive in class or campus location
- Inappropriate behavior
- Academic dishonesty

**Office of Student Conduct**  
[osc@nu.edu](mailto:osc@nu.edu)  
(858) 642-8040

OSC helps with academic integrity and student conduct situations by taking students through a conduct process that points to the community expectations.

#### Academic Challenges

- Low or no engagement in the classroom
- Poor performance on assignments
- In jeopardy of failing the course

**Student Success**  
[studentsuccess@nu.edu](mailto:studentsuccess@nu.edu)  
(858) 642-8290

Student Success helps students who are struggling academically get connected to tutoring, learn time management skills, and identify road blocks to their academic success.

#### Reported Disability

Student reports having a disability but reports that they do not have their reasonable accommodation paperwork

**Student Accessibility Services**  
[sas@nu.edu](mailto:sas@nu.edu)  
(858) 521-3967

SAS works with students with disabilities to review accommodation requests and explore possible resources.

#### Other/Unsure

*Consult* supervisor, department chair, Associate Dean

If still unsure, call Student Wellness (858) 541-7784